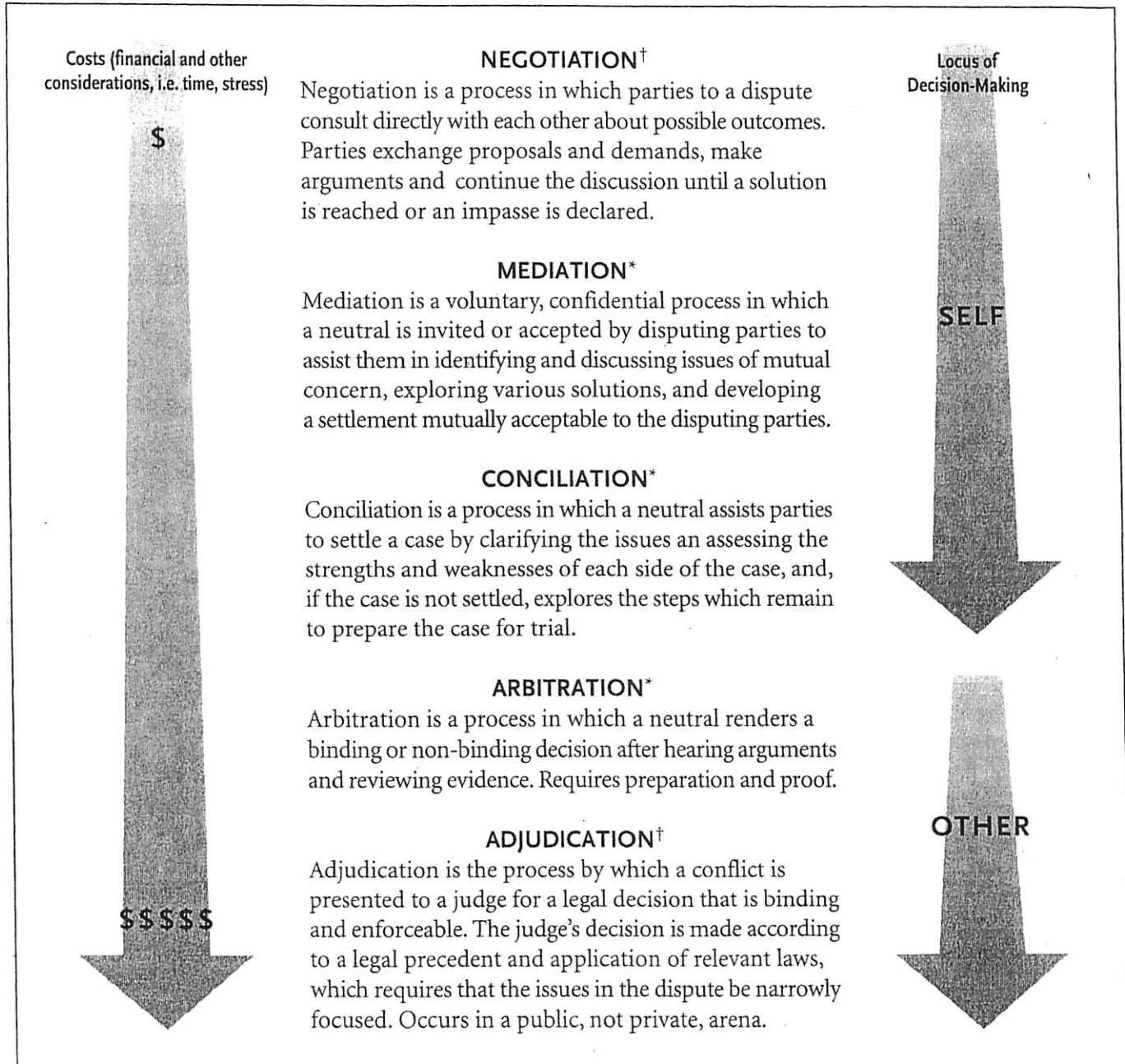


Overview of "ADR"

Alternative Dispute Resolution

Dispute Resolution Definitions
plus
 Continuum of Costs and Locus of Decision-Making



Definitions from (*) the Massachusetts Uniform Rules on Dispute Resolution and (†) Mediation Training Manual of the Community Dispute Settlement Center, Inc.

"Overview of ADR" prepared by Community Dispute Settlement Center, Inc.
 CDSC is a private, non-profit mediation and training center, established in 1979.
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